

VOCATIONAL FOREIGN LANGUAGE I (ENGLISH)

1	Course Title:	VOCATIONAL FOREIGN LANGUAGE I (ENGLISH)
2	Course Code:	OSPZ003
3	Type of Course:	Optional
4	Level of Course:	Short Cycle
5	Year of Study:	2
6	Semester:	3
7	ECTS Credits Allocated:	4.00
8	Theoretical (hour/week):	3.00
9	Practice (hour/week):	0.00
10	Laboratory (hour/week):	0
11	Prerequisites:	None
12	Language:	Turkish
13	Mode of Delivery:	Face to face
14	Course Coordinator:	Öğr. Gör. Dr. EMEL ADAMIŞ
15	Course Lecturers:	
16	Contact information of the Course Coordinator:	Tel.:0.224.2615540/60539 Fax:0.224.2615543 e-mail: emeladamis@uludag.edu.tr
17	Website:	
18	Objective of the Course:	The aim of the course is to enable Tourism and Hotel Management Program students to be aware of their vocational terminology in English language, to improve their capability in expressing themselves in business environment, and to achieve self-confidence in language use in international activities.
19	Contribution of the Course to Professional Development:	
20	Learning Outcomes:	
	1	Be able to introduce oneself and workplace/he is working for
	2	Be able to use tourism-related topics and terms
	3	Be able to make phone calls in English
	4	Be able to use sentence patterns related to problem solving and to deal with complaints
	5	Be able to do international correspondence and to communicate in writing with guests
	6	Be able to manage bookings in English language
	7	Be able to communicate orally in a foreign language
	8	Be able to take food order and to make explanations
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	10	
21	Course Content:	
	Course Content:	
Week	Theoretical	Practice
1	Taking Phone Calls	
2	Giving Information	

3	Taking Room Reservations	
4	Taking Restaurant Bookings	
5	Giving Polite Explanations	
6	Receiving Guests	
7	Serving in the Bar - Making Cocktails	
8	Mid-term and Course review	
9	Taking Food Order	
10	Desserts and Cheese	
11	Talking About Wine	
12	Dealing with Requests	
13	Describing Dishes in the Menu	
14	Dealing with Complaints	

22	Textbooks, References and/or Other Materials:	Highly Recommended- English for the Hotel and Catering Industry- Trish Stott- Oxford University Press Student's Book and Workbook and Audio CD
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23	Assesment
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TERM LEARNING ACTIVITIES	NUMBER	WEIGHT
Midterm Exam	1	40.00
Quiz	0	0.00

Activites	Number	Duration (hour)	Total Work Load (hour)
Total	100.00		
Theoretical	14	3.00	42.00
Contribution of Term (Year) Learning Activities to	40.00		
Practicals/Labs	0	0.00	0.00
Self study and preparation	14	2.00	28.00
Contribution of Final Exam to Success Grade	60.00		
Homeworks	0	0.00	0.00
Projects	2	15.00	30.00
Measurement and Evaluation Techniques Used in the			
Field Studies	0	0.00	0.00

Midterm Exams	1	10.00	10.00
Others	0	0.00	0.00
Final Exams	1	15.00	15.00
Total Work Load			125.00
Total work load/ 30 hr			4.17
ECTS Credit of the Course			4.00

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ÖK5	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0
ÖK6	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0
ÖK7	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0
ÖK8	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0
LO: Learning Objectives PQ: Program Qualifications																
Contribution Level:	1 very low			2 low			3 Medium			4 High			5 Very High			