

# HOTELS AUTOMATION SYSTEMS

1	Course Title:	HOTELS AUTOMATION SYSTEMS	
2	Course Code:	TOTS019	
3	Type of Course:	Optional	
4	Level of Course:	Short Cycle	
5	Year of Study:	1	
6	Semester:	2	
7	ECTS Credits Allocated:	3.00	
8	Theoretical (hour/week):	2.00	
9	Practice (hour/week):	0.00	
10	Laboratory (hour/week):	0	
11	Prerequisites:	No	
12	Language:	Turkish	
13	Mode of Delivery:	Face to face	
14	Course Coordinator:	Öğr.Gör. ŞAHİN MELİH SERENGİL	
15	Course Lecturers:	Öğr.Gör.Melih SERENGİL	
16	Contact information of the Course Coordinator:	Öğr.Gör.Melih SERENGİL UÜ.SBMYO mserengil@uludag.edu.tr Tel: 2615540/60541	
17	Website:		
18	Objective of the Course:	Front office floor services about Fidelio front office automation package can program, and Elektra in the event of hardware and in this framework, education about automation program is intended to be performed.	
19	Contribution of the Course to Professional Development:		
20	Learning Outcomes:		
		1	Learn about The definitions of the about the programs
		2	To able to booking processing rates
		3	Learn about Contracted prices
		4	Learn about Accounting operations
		5	Learn about Travel agent cards
		6	Learn about Deposit and credit card purchases
		7	To able to room sharing
		8	To able to reporting rates
		9	
		10	
21	Course Content:		
		<b>Course Content:</b>	
Week	Theoretical	Practice	
1	Introduction to Fidelio and Elektra Software		
2	Reservation processes		
3	Create A Profile, Individual, Company, Agency		
4	Add A File, Changes, Deletions		

5	Profile Merge	
6	Negotiated rates	
7	Negotiated rates	
8	Mid-term Exam and course repetition	
9	Booking update and discount room rate	
10	Accompanying prosses	
11	Reinstate, and add on	
12	Credit cards, deposit and cancellation	
13	Share, and combine prosses	
14	Full, entire, splitt, break share	

22	Textbooks, References and/or Other Materials:	Sökmen, Alev (2009)Konaklama İşletmelerinde Opera-PMS Otomasyon Programı, Detay Yayıncılık, Ankara. Elektra Ders Notları
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23	Assesment	
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TERM LEARNING ACTIVITIES	NUMBE R	WEIGHT
Midterm Exam	1	40.00
Quiz	0	0.00
Home work-project	0	0.00
Final Exam	1	60.00

Activites	Number	Duration (hour)	Total Work Load (hour)
Theoretical	5	2.00	28.00
Contribution of Final Exam to Success Grade	60.00		
Practicals/Labs	0	0.00	0.00
Self study and preperation	1	20.00	20.00
Measurement and Evaluation Techniques Used in the			
Homeworks	0	0.00	0.00
Projects	0	0.00	0.00

ECTS / WORK LOAD TABLE			
Field Studies	0	0.00	0.00
Midterm exams	1	15.00	15.00
Others	0	0.00	0.00
Final Exams	1	20.00	20.00
Total Work Load			98.00
Total work load/ 30 hr			2.77
ECTS Credit of the Course			3.00

25	CONTRIBUTION OF LEARNING OUTCOMES TO PROGRAMME QUALIFICATIONS															
	PQ1	PQ2	PQ3	PQ4	PQ5	PQ6	PQ7	PQ8	PQ9	PQ10	PQ11	PQ12	PQ13	PQ14	PQ15	PQ16
ÖK1	3	0	0	5	0	0	0	1	0	0	0	0	0	0	0	0
ÖK2	2	0	0	3	3	0	0	2	0	0	1	2	0	0	0	0
ÖK3	0	0	0	2	0	0	0	1	0	0	1	0	0	0	0	0
ÖK4	0	0	0	3	0	0	0	1	0	0	0	0	0	0	0	0

ÖK5	0	0	0	4	0	0	0	2	0	0	0	0	0	0	0	0
ÖK6	0	0	0	3	0	0	0	3	0	0	0	0	0	0	0	0
ÖK7	0	3	0	3	0	0	0	4	0	0	0	2	0	0	0	0
ÖK8	0	2	0	5	0	0	0	0	0	0	0	0	0	0	0	0
LO: Learning Objectives    PQ: Program Qualifications																
Contribution Level:	1 very low			2 low			3 Medium			4 High			5 Very High			