

## E-GOVERNMENT

1	Course Title:	E-GOVERNMENT
2	Course Code:	YRLS012
3	Type of Course:	Optional
4	Level of Course:	Short Cycle
5	Year of Study:	2
6	Semester:	3
7	ECTS Credits Allocated:	3.00
8	Theoretical (hour/week):	1.00
9	Practice (hour/week):	2.00
10	Laboratory (hour/week):	0
11	Prerequisites:	-
12	Language:	Turkish
13	Mode of Delivery:	Face to face
14	Course Coordinator:	Öğr.Gör. AHMET YILMAZ AKBULUT
15	Course Lecturers:	Öğr. Gör. A. Yılmaz AKBULUT
16	Contact information of the Course Coordinator:	Öğr. Gör. A. Yılmaz AKBULUT Uludağ Üniversitesi Sosyal Bilimler Meslek Yüksek Okulu Ali Osman Sönmez Kampusu Yeni Yalova Yolu Osmangazi / BURSA Tel: 0224 26155 40 – 41 Mail: yilmazakbulut@msn.com
17	Website:	
18	Objective of the Course:	To overcome the problems of public administration, administrative and functional on the use of new communication technologies and information to raise awareness of contemporary approaches.
19	Contribution of the Course to Professional Development:	
20	Learning Outcomes:	
	1	Effective - Efficient and high quality public service delivery, profit maximization, public choice theory, externalities, economies of scale, community preferences, and become informed on issues such as crowding costs.
	2	Any service related requests and complaints to competent authorities of a public agency in disseminating awareness.
	3	Forms of public institutions and organizations to get information about doing business.
	4	Citizens' new public management and service-oriented approach to analyze the effects of the structure of state and society.
	5	Formed on democratic governance and public management in a decentralized organization to understand, apply.
	6	Participation, transparency and productivity, effective and rational use of information and communication technologies.
	7	And to apply ethical decision-making in public administration.
	8	Paradigmik crisis in public administration, to propose solutions on openness and transparency.
	9	
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21	Course Content:	

	Course Content:				
Week	Theoretical		Practice		
1	Structural transformation of public administration in Turkey				
2	Organizational problems of Turkish public administration				
3	Functional problems of Turkish public administration				
4	The concept of E-Government, the factors that determine the scope and effectiveness.				
5	Personal rights, education-learning, security, system management, access and data management.				
6	Provision of citizen-government interaction, participation.				
7	Improving policy-making processes, information-processing and conversion stages.				
8	Repeating courses and midterm exam				
9	E-Government infrastructure requirements and components.				
10	E-Government Services in Turkey Education, Health, Law, Labour and Social Security				
11	Culture and Tourism, Transport, Security				
Activites			Number	Duration (hour)	Total Work Load (hour)
Theoretical			14	2.00	28.00
Practicals/Labs			0	0.00	0.00
14	E-government applications in the world		14	3.00	42.00
Self study and preparation					
Homeworks			0	0.00	0.00
Projects	Materials:		Focused Public Administration, Nobel Yay., Ankara. 2. Türkiye Bilimler Derneği (2006). Concepts of E-Government, E-Governance and the Strategy and Policies for Restructuring of Public Administration, Ankara.		0.00
Field Studies			0	0.00	0.00
Midterm	exams		3. Özgür Uçkan (2003), E-Government, E-Democracy and the Strategy and Policies for Restructuring of Public Administration, Ankara.		0.00
Others			2	9.00	18.00
Final Exams			1	1.00	1.00
Total Work Load					91.00
Total work load/ 30 hr					3.00
ECTS Credit of the Course					3.00
TERM LEARNING ACTIVITIES		NUMBER	WEIGHT		
Midterm Exam		1	40.00		
Quiz		0	0.00		
Home work-project		0	0.00		
Final Exam		1	60.00		
Total		2	100.00		
Contribution of Term (Year) Learning Activities to Success Grade			40.00		
Contribution of Final Exam to Success Grade			60.00		
Total			100.00		
Measurement and Evaluation Techniques Used in the Course					

24	ECTS / WORK LOAD TABLE															
25	CONTRIBUTION OF LEARNING OUTCOMES TO PROGRAMME QUALIFICATIONS															
	PQ1	PQ2	PQ3	PQ4	PQ5	PQ6	PQ7	PQ8	PQ9	PQ10	PQ11	PQ12	PQ13	PQ14	PQ15	PQ16
ÖK1	1	1	0	1	1	0	0	0	1	0	0	1	0	0	0	0
ÖK2	0	1	0	0	1	0	1	2	2	0	0	1	0	0	0	0
ÖK3	0	2	0	0	0	2	0	0	0	2	0	1	0	0	0	0
ÖK4	0	0	0	0	0	0	0	2	2	2	0	2	0	0	0	0
ÖK5	0	0	0	1	0	0	0	3	2	3	0	2	0	0	0	0
ÖK6	0	0	0	0	3	0	0	0	3	0	4	2	0	0	0	0
ÖK7	0	2	0	0	0	0	4	2	1	0	0	2	0	0	0	0
ÖK8	0	0	0	0	2	0	0	2	2	0	0	2	0	0	0	0
LO: Learning Objectives    PQ: Program Qualifications																
Contribution Level:	1 very low		2 low			3 Medium			4 High			5 Very High				