HOTELS AUTOMATION SYSTEMS

1	Course Title:	HOTELS AUTOMATION SYSTEMS
2	Course Code:	TOTS019
3	Type of Course:	Optional
4	Level of Course:	Short Cycle
5	Year of Study:	1
6	Semester:	2
7	ECTS Credits Allocated:	3.00
8	Theoretical (hour/week):	2.00
9	Practice (hour/week):	0.00
10	Laboratory (hour/week):	0
11	Prerequisites:	No
12	Language:	Turkish
13	Mode of Delivery:	Face to face
14	Course Coordinator:	Öğr. Gör. ŞAHİN MELİH SERENGİL
15	Course Lecturers:	Meslek Yüksekokulları Yönetim Kurullarının görevlendirdiği öğretim elemanları
16	Contact information of the Course Coordinator:	Öğr.Gör.Melih SERENGİL UÜ.SBMYO mserengil@uludag.edu.tr Tel: 2615540/60541
17	Website:	
18	Objective of the Course:	Front office floor services about Fidelio front office automation package can program, and Elektra in the event of hardware and in this framework, education about automation program is intended to be performed.
19	Contribution of the Course to Professional Development:	Front office floor services about Fidelio front office automation package can program, and Elektra in the event of hardware and in this framework, education about automation program is intended to be performed.
20	Learning Outcomes:	

	1	Learn about The definitions of the about the programs
	2	To able to booking processing rates
	3	Learn about Contracted prices
	4	Learn about Accounting operations
	5	Learn about Travel agent cards
	6	Learn about Deposit and credit card purchases
	7	To able to room sharing
	8	To able to reporting rates
	9	
	10	

21	Course Content:

Course Content:

Week	Theoretical	Practice
1	Introduction to Fidelio and Elektra Software	
2	Reservation processes	

3	Create A Profile, Individual, Company, Agency	
4	Add A File, Changes, Deletions	
5	Profile Merge	
6	Negotiated rates	
7	Negotiated rates	
8	Mid-term Exam and course repetition	
9	Booking update and discount room rate	
10	Accompanying prosses	
11	Reinstate, and add on	
12	Credit cards, deposit and cancellation	
13	Share, and combine prosses	
14	Full, entire, splitt, break share	
22	Textbooks, References and/or Other Materials:	Sökmen, Alev (2009)Konaklama İşletmelerinde Opera-PMS Otomasyon Programı, Detay Yayıncılık, Ankara. Elektra Ders Notları
23	Assesment	

TERM LEARNING ACTIVITIES	NUMBER	WEIGHT
Midterm Exam	1	40.00
Quiz	0	0.00

Activites	Number	Duration (hour)	Total Work Load (hour)
Theoretical	2 / 100.400	2.00	28.00
Practicals/Labs	0	0.00	0.00
Success Grade / Self study and preperation	1	20.00	20.00
Homeworks	0	0.00	0.00
Total / Projects	100.00 / 0	0.00	0.00
Field Studies	0	0.00	0.00
Course / Midterm exams	the principles of Bursa Uludağ University Associate and Undergraduate Education and Training Regulation. / 15.00	15.00
Others	0	0.00	0.00
Final Exams	1	20.00	20.00
Total Work Load			98.00
Total work load/ 30 hr			2.77
ECTS Credit of the Course			3.00

25	CONTRIBUTION OF LEARNING OUTCOMES TO PROGRAMME QUALIFICATIONS															
	PQ1	PQ2	PQ3	PQ4	PQ5	PQ6	PQ7	PQ8	PQ9	PQ10	PQ11	PQ12	PQ13	PQ14	PQ15	PQ16
ÖK1	3	1	1	5	1	1	1	2	1	1	1	1	1	1	1	1
ÖK2	3	1	1	4	4	1	1	3	1	1	2	3	1	1	1	1
ÖK3	1	1	1	3	1	1	1	2	1	1	1	1	1	1	1	1
ÖK4	1	1	1	4	1	1	2	2	1	1	1	1	1	1	1	1

ÖK5	1	1	1	5	1	1	1	3	1	1	1	1	1	1	1	1
ÖK6	1	1	1	4	1	1	1	4	1	1	1	1	1	1	1	1
ÖK7	1	4	1	4	1	1	1	5	1	1	1	3	1	1	1	1
ÖK8	1	3	1	5	1	1	1	1	1	1	1	1	1	1	1	1

LO: Learning Objectives   PQ: Program Qualifications

Contribution Level:	1 very low	2 low	3 Medium	4 High	5 Very High