QUALITY MANAGEMENT IN SPORTS									
1	Course Title:	QUALIT'	TY MANAGEMENT IN SPORTS						
2	Course Code:	BED611	1						
3	Type of Course:	Optional							
4	Level of Course:	Third Cy	cle						
5	Year of Study:	1							
6	Semester:	1							
7	ECTS Credits Allocated:	3.00							
8	Theoretical (hour/week):	3.00							
9	Practice (hour/week):	0.00							
10	Laboratory (hour/week):	0							
11	Prerequisites:	None							
12	Language:	Turkish							
13	Mode of Delivery:	Face to f	ace						
14	Course Coordinator:	Dr. Ögr.	Üyesi ZAİM ALPARSLAN ACAR						
15	Course Lecturers:								
16	Contact information of the Course Coordinator:		Üye Zaim Alparslan ACAR ludag.edu.tr -0688						
17	Website:								
18	Objective of the Course:	manager equipme quality m	anding of the basic issues related to total quality ment and quality management systems, to have the nt to implement total quality management and establish a panagement system in a workplace (private or public sports and enterprises).						
19	Contribution of the Course to Professional Development:	They will have proficiency in quality management in sports.							
20	Learning Outcomes:								
		1	To learn the concepts related to total quality management.						
		2	To be able to apply total quality management in physical education and sports organizations.						
		3	Establishing a quality management system						
		4	Ability to spread the total quality approach to the whole organization						
		5							
		6							
		7							
		8							
		9							
		10							
21 Course Content:									
		Co	urse Content:						
	Theoretical		Practice						
1	Total quality management concepts								
2	Total quality management in the hist process								
3	Total quality management and orgar culture	nizational							

4	Tools used in total quality management																	
5	Total quality management and strategic management																	
6		Total quality management and communication																
7	Qual	Quality and method																
8	Qual	Quality and measurement tools.																
9	Qual	lity a	nd me	easure	ment	tools.			Т									
10	Qual	Quality in service businesses																
11	ISO 9001																	
12	TQN	1 in s	ports	busine	esses													
13	TQN	TQM applications in sports businesses																
14	Evaluation and conclusion																	
22	Textbooks, References and/or Other Materials:							Ö İş T	Abdurrahman Kepoğlu, M. Zahit Serarslan (2005). Spor Örgütlerinde Toplam Kalite Yönetimi. (Serkep Spor İşletmesi Modeli). Morpa Kültür Yayınları. Turgay Biçer (2008). Sporda Toplam Kalite Yönetimi ve Futbol Uygulamaları. Beyaz Yayın Dağıtım Pazarlama.									
23	Asse	esme	nt						•									
TERM L	EARI	NING	ACTI	VITIES				NUMBE	٧	VEIC	GHT							
	Midterm Exam 0 Activites						10	0.00 Number				Dura	Duration (hour)			Total Work Load (hour)		
Finedle	Finediferrem 1						1	10ρ400				3.00	3.00			42.00		
Practica	Practicals/Labs							0				0.00	0.00			0.00		
Sentrib	entribution of Term (Year) Learning Activities to						0	0.98				4.00	4.00			40.00		
	meworks							0			0.00			0.00				
Project	ibution of Final Exam to Success Grade cts						Τ	0.00				0.00	0.00			0.00		
Field S	d Studies							0				0.00			0.00			
Mensh	витереналь Evaluation Techniques Used in the						F	Figal exam will be 100% 0.00						0.00				
Others	s							0				0.00	0.00			0.00		
Final E	Exams						1			3.00	3.00			3.00				
Total W	Vork L	oad															85.00	
Total w	work load/ 30 hr													2.83				
ECTS (S Credit of the Course												3.00					
25	25 CONTRIBUTION OF LEARNING OUTCOMES TO PROGRAMME QUALIFICATIONS																	
	F	PQ1	PQ2	PQ3	PQ4	PQ5	PQ6	PQ7	PQ	8 F	PQ9	PQ1 0	PQ11	PQ12	PQ1 3	PQ14	PQ15	PQ16
ÖK1	3	3	3	5	4	3	5	0	0	4	1	3	0	3	0	4	4	0
ÖK2	(0	0	0	0	0		0	0		0	0	0	0	0	0	0
ÖK3	()	0	0	0	0	0	0	0	0)	0	0	0	0	0	0	0
ÖK4	()	0	0	0	0	0		0	0)	0	0	0	0	0	0	0
LO: Learning Objectives PQ: Program Qualifications																		

Contrib	1 very low	2 low	3 Medium	4 High	5 Very High
ution					
Level:					