

## QUALITY MANAGEMENT IN SPORTS

1	Course Title:	QUALITY MANAGEMENT IN SPORTS	
2	Course Code:	BED6111	
3	Type of Course:	Optional	
4	Level of Course:	Third Cycle	
5	Year of Study:	1	
6	Semester:	1	
7	ECTS Credits Allocated:	3.00	
8	Theoretical (hour/week):	3.00	
9	Practice (hour/week):	0.00	
10	Laboratory (hour/week):	0	
11	Prerequisites:	None	
12	Language:	Turkish	
13	Mode of Delivery:	Face to face	
14	Course Coordinator:	Dr. Öğr. Üyesi ZAIM ALPARSLAN ACAR	
15	Course Lecturers:		
16	Contact information of the Course Coordinator:	Dr. Öğr. Üye Zaim Alparslan ACAR zaim@uludag.edu.tr 02242940688	
17	Website:		
18	Objective of the Course:	Understanding of the basic issues related to total quality management and quality management systems, to have the equipment to implement total quality management and establish a quality management system in a workplace (private or public sports facilities and enterprises).	
19	Contribution of the Course to Professional Development:	They will have proficiency in quality management in sports.	
20	Learning Outcomes:		
		1	To learn the concepts related to total quality management.
		2	To be able to apply total quality management in physical education and sports organizations.
		3	Establishing a quality management system
		4	Ability to spread the total quality approach to the whole organization
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21	Course Content:		
		<b>Course Content:</b>	
Week	Theoretical	Practice	
1	Total quality management concepts		
2	Total quality management in the historical process		
3	Total quality management and organizational culture		

<b>4</b>	Tools used in total quality management	
<b>5</b>	Total quality management and strategic management	
<b>6</b>	Total quality management and communication	
<b>7</b>	Quality and method	
<b>8</b>	Quality and measurement tools.	
<b>9</b>	Quality and measurement tools.	
<b>10</b>	Quality in service businesses	
<b>11</b>	ISO 9001	
<b>12</b>	TQM in sports businesses	
<b>13</b>	TQM applications in sports businesses	
<b>14</b>	Evaluation and conclusion	

23	Assesment
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Midterm Exam	0	0.00
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Final Exam	1	100.00	3.00	42.00
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Contribution of Term (Year) Learning Activities to	0.00	4.00	40.00
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Homeworks	0	0.00	0.00
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Field Studies	0	0.00	0.00
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Measures, preparation and Evaluation Techniques Used In the Final exam will be 100%	0.00	0.00
Midterm exams	0	
Course		

2016/2017 WORKSHEET			
Final Exam	1	3.00	3.00

Total Work Load			85.00
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ECTS Credit of the Course			3.00
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25	CONTRIBUTION OF LEARNING OUTCOMES TO PROGRAMME QUALIFICATIONS
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<b>Contribution Level:</b>	<b>1 very low</b>	<b>2 low</b>	<b>3 Medium</b>	<b>4 High</b>	<b>5 Very High</b>
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