

QUALITY MANAGEMENT SYSTEMS

1	Course Title:	QUALITY MANAGEMENT SYSTEMS
2	Course Code:	OTPS004
3	Type of Course:	Optional
4	Level of Course:	Short Cycle
5	Year of Study:	2
6	Semester:	3
7	ECTS Credits Allocated:	3.00
8	Theoretical (hour/week):	2.00
9	Practice (hour/week):	0.00
10	Laboratory (hour/week):	0
11	Prerequisites:	None
12	Language:	Turkish
13	Mode of Delivery:	Face to face
14	Course Coordinator:	Öğr. Gör. İSMAİL ÇAKMAK
15	Course Lecturers:	MYO'ların Yönetim Kurullarının görevlendirdiği öğretim elemanları
16	Contact information of the Course Coordinator:	Öğr. Gör. İsmail ÇAKMAK B.U.Ü. Orhaneli Meslek Yüksekokulu 0 (224) 294 26 86 - 62424
17	Website:	
18	Objective of the Course:	In this course, aims to teach to competence the implementation of quality management systems.
19	Contribution of the Course to Professional Development:	By learning the principles of business world and social excellence as a result of the outcomes of the course, sustainable quality management models that can be applied in the private and public sector can be analyzed. By understanding quality management practices, it can be contributed to the creation, implementation and development of quality in order to increase the efficiency and productivity of institutions and organizations.
20	Learning Outcomes:	
	1	The concept definition and importance of Quality to be able to compare concept with respect to consumers and companies;
	2	To be able to explain the historical process of the Total Quality Management model;
	3	To be able to explain the meaning of the subcomponents of the total quality management model (system);
	4	To be able to compare classical management model with the total quality management model;
	5	To be able to analyze the components of the total quality management;
	6	To be able to explain the technical and managerial processes that apply in TQM;
	7	To be able to apply the quantitative techniques and methods used in TQM model;
	8	To be able to explain the KAIZEN philosophy;
	9	To be able to explain the national and international quality standards;
	10	To be able to exemplify success story of the national and international Total Quality management.
21	Course Content:	

	Course Content:	
Week	Theoretical	Practice
1	Quality Concept	
2	The Concept of Quality and Standardization-Standard	
3	Standard and Standardization	
4	The Importance of Manufacturing and Service Sector Standard	
5	Management Quality and Standards	
6	Management Quality and Standards	
7	Environmental Standards	
8	Quality Management System Models	
9	Strategic Management	
10	Participate to Management	
11	Process Management System	
12	Resource Management System	
13	EFQM Excellence Model	
14	ISO, TSE and Certification	

22	Textbooks, References and/or Other Materials:	1.Baş T., Oymak M. Kalite Yönetim Sistemi, Seçkin Yayıncılık, 2007. 2. Halis M. Meslek Yüksekokulları İçin Toplam Kalite		
Activites		Number	Duration (hour)	Total Work Load (hour)
Theoretical	14	1.00	14.00	
Midterm Exam	1	40.00		
Practicals/Labs	14	2.00	28.00	
Self study and preperation	14	2.00	28.00	
Home work project	10	0.00		
Homeworks	14	1.00	14.00	
Final Exam	1	0.00		
Projects	1	0.00	0.00	0.00
Total	2	100.00		
Field Studies	0	0.00	0.00	0.00
Contribution of Term (Year) Learning Activities to Success Grade	1	1.00	1.00	1.00
Others	0	0.00	0.00	0.00
Final Exams	1	1.00	1.00	1.00
Total	1	100.00		
Total Work Load				87.00
Measurement and Evaluation Techniques Used in the Course		Measurement and evaluation are performed according to the Rules & Regulations of Bursa Uludağ University on		
ECTS Credit of the Course				3.00

24 ECTS / WORK LOAD TABLE

25	CONTRIBUTION OF LEARNING OUTCOMES TO PROGRAMME QUALIFICATIONS															
	PQ1	PQ2	PQ3	PQ4	PQ5	PQ6	PQ7	PQ8	PQ9	PQ10	PQ11	PQ12	PQ13	PQ14	PQ15	PQ16
ÖK1	0	0	0	0	0	0	5	0	0	4	3	0	0	0	0	0
ÖK2	0	0	0	0	0	0	5	0	0	4	3	0	0	0	0	0
ÖK3	0	0	0	0	0	0	5	0	0	4	3	0	0	0	0	0
ÖK4	0	0	0	0	0	0	5	0	0	4	3	0	0	0	0	0

ÖK5	0	0	0	0	0	0	5	0	0	4	3	0	0	0	0	0
ÖK6	0	0	0	0	0	0	5	0	0	4	3	0	0	0	0	0
ÖK7	0	0	0	0	0	0	5	0	0	4	3	0	0	0	0	0
ÖK8	0	0	0	0	0	0	5	0	0	4	3	0	0	0	0	0
ÖK9	0	0	0	0	0	0	5	0	0	4	3	0	0	0	0	0
ÖK10	0	0	0	0	0	0	5	0	0	4	3	0	0	0	0	0
LO: Learning Objectives PQ: Program Qualifications																
Contribution Level:	1 very low			2 low			3 Medium			4 High			5 Very High			