	TOTAL Q	UALI	TY MANAGEMENT							
1	Course Title:	TOTAL (QUALITY MANAGEMENT							
2	Course Code:	END513	1							
3	Type of Course:	Optional								
4	Level of Course:	Second	Cycle							
5	Year of Study:	1								
6	Semester:	1								
7	ECTS Credits Allocated:	7.50								
8	Theoretical (hour/week):	3.00								
9	Practice (hour/week):	0.00								
10	Laboratory (hour/week):	0								
11	Prerequisites:	None								
12	Language:	Turkish								
13	Mode of Delivery:	Face to f	face							
14	Course Coordinator:	Arş. Gör	. Emine EŞYÜREK							
15	Course Lecturers:									
16	Contact information of the Course Coordinator:	esyurek	@uludag.edu.tr							
17	Website:									
18	Objective of the Course:	The aim this course is to teach the participants the philosophy and practice of Total Quality Management and to prepare them to apply the quality philosophy to their own lives and the businesses in the future.								
19	Contribution of the Course to Professional Development:	This course contributes to the professional development of students by teaching the philosophy of Total Quality Management and quality tools and gaining the ability to apply them.								
20	Learning Outcomes:									
		1	Theorical knowledge of TQM							
		2	Understand the direct effect of TQM implimentations to the organizations.							
		3	Realise their personal quality and have the consciousness about setting right quality targets.							
		4	Gain presentation skills.							
		5								
		6								
		7								
		8								
		9								
		10								
21	Course Content:									
		Co	ourse Content:							
Week	Theoretical		Practice							
1	Quality concept and historical proces TQM.	ss of								

2	Qua		nanag	ement	and	factors	s that a	affect									
3	Diffi	cultie	s of T	QM in	nplime	entatio	n.		Τ								
4	Qua	lity co	osts														
5	Qua	lity G	uru's														
6		nparir TQM		ssical	mana	agemer	nt app	roach									
7	Stra	tegic	plann	ing ar	nd TQ	ıM.											
8	Qua	lity C	ulture														
9	Maiı	n qua	lity to	ols 1													
10	Maiı	n qua	lity to	ols 2													
11				ent to		ıractesi	itics ar	nd									
12				ent to of TC		ıractesi	itics ar	nd									
Activit	Activites								Numb		Dura	ition (otal Work oad (hour)			
Theore	etical								\blacksquare	14			3.00			42.00	
Practic	als/L	abs								0			0.00			0.00	
Self stu	udy a	nd pr	epera	tion					70	13a.20	10		2.00			28.00	
Homev	vorks	esme	nt							3			25.00)		75.00	
Project	ts		_				R	}	T	3				20.00			
Field S		s								0			0.00	0.00			
Midi ₹err	m exa	ams					0		0.	<u></u>			0.00			0.00	
Others	1									0			0.00			0.00	
Final E	xams	3					1		50	20.00				20.00			
Total V	l Work Load															225.00	
Constrik	oution	bati/	80JJ (,	Year) l	Learn	ing Act	tivities	to	50	50.00						7.50	
ECTS Credit of the Course Contribution of Final Exam to Success Grade																7.50	
	oution	of F	ınal E	xam to	Suc	cess G	rade			0.00							
Total									10	00.00							
Measu Course		nt an	d Eva	luatio	n Tec	hnique	s Use	d in th	th	e Rules	& Re		s of Bu			accordi niversity	
						TAB	LE										
24	EC	TS/	WOI	KK L	24 ECTS / WORK LOAD TABLE 25 CONTRIBUTION OF LEARNING OUTCOMES TO PROGRAMME QUALIFICATIONS												
		TS/				BUTIC	N OI						S TO I	PROC	SRAM	ME	
	,		(CON	TRIE			C	QUA		PQ1			PQ1	PQ14	ME PQ15	PQ16
		PQ1	(CON	TRIE			C	QUA	LIFIC	ATIO	NS			_		PQ16

ÖK2	5	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	
ÖK3	0	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	
ÖK4	0	0	0	0	5	5	0	0	0	0	0	0	0	0	0	0	
LO: Learning Objectives PQ: Program Qualifications																	
Contrib ution Level:	ution				2 low			3 Medium			4 High			5 Very High			