

# QUALITY MANAGEMENT SYSTEMS

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|------|---|--|---|
| 1    | Course Title:   | QUALITY MANAGEMENT SYSTEMS   |   |
| 2    | Course Code:  | OTPS004  |   |
| 3    | Type of Course:   | Optional   |   |
| 4    | Level of Course:  | Short Cycle  |   |
| 5    | Year of Study:  | 2  |   |
| 6    | Semester:   | 3  |   |
| 7    | ECTS Credits Allocated:                                 | 3.00   |   |
| 8    | Theoretical (hour/week):                                | 2.00   |   |
| 9    | Practice (hour/week):                                   | 0.00   |   |
| 10   | Laboratory (hour/week):                                 | 0  |   |
| 11   | Prerequisites:  | None   |   |
| 12   | Language:   | Turkish  |   |
| 13   | Mode of Delivery:                                       | Face to face   |   |
| 14   | Course Coordinator:                                     | Öğr. Gör. CAFER KAPLAN   |   |
| 15   | Course Lecturers:                                       |  |   |
| 16   | Contact information of the Course Coordinator:          | caferk@uludag.edu.tr<br>2942366  |   |
| 17   | Website:  |  |   |
| 18   | Objective of the Course:                                | In this course, aims to teach to competence the implementation of quality management systems |   |
| 19   | Contribution of the Course to Professional Development: |  |   |
| 20   | Learning Outcomes:                                      |  |   |
|      |   | 1  | An understanding of the quality management system |
|      |   | 2  | Quality standards Applications                    |
|      |   | 3  |   |
|      |   | 4  |   |
|      |   | 5  |   |
|      |   | 6  |   |
|      |   | 7  |   |
|      |   | 8  |   |
|      |   | 9  |   |
|      |   | 10   |   |
| 21   | Course Content:   |  |   |
|      |   | <b>Course Content:</b>   |   |
| Week | Theoretical   | Practice   |   |
| 1    | Quality Concept   |  |   |
| 2    | The Concept of Quality and Standardization-Standard     |  |   |
| 3    | Standard and Standardization                            |  |   |

|    |   |  |
|----|---|--|
| 4  | The Importance of Manufacturing and Service Sector Standard |  |
| 5  | Management Quality and Standards                            |  |
| 6  | Management Quality and Standards-                           |  |
| 7  | Environmental Standards                                     |  |
| 8  | Mid term exam   |  |
| 9  | Quality Management System Models                            |  |
| 10 | Strategic Management  |  |
| 11 | Participate to Manegement                                   |  |
| 12 | Process Management System                                   |  |
| 13 | Resource Management System                                  |  |
| 14 | EFQM Excellence Model                                       |  |

| 22   | Textbooks, References and/or Other Materials: | 1.Baş T., Oymak M. Kalite Yönetim Sistemi, Seçkin Yayıncılık, 2007.<br>2.Halis M. Meslek Yüksekokulları İçin Toplam Kalite Yönetimi. Seckin Yayıncılık. 2010. |                 |                        |
|--|---|---|-----------------|------------------------|
| Activites  |   | Number  | Duration (hour) | Total Work Load (hour) |
| Theoretical  | R   | 14  | 2.00            | 28.00                  |
| Practicals/Labs  |   | 0   | 0.00            | 0.00                   |
| Self study and preperation   | 0   | 14  | 2.00            | 28.00                  |
| Homeworks  |   | 0   | 0.00            | 0.00                   |
| Final Exam Projects  | 1   | 60.00   | 0.00            | 0.00                   |
| Field Studies  |   | 0   | 0.00            | 0.00                   |
| Contribution of Term (Year) Learning Activities to Midterm Exams Success Grade |   | 40.00   | 15.00           | 15.00                  |
| Others   |   | 0   | 0.00            | 0.00                   |
| Contribution of Final Exam to Success Grade                                    |   | 60.00   | 15.00           | 15.00                  |
| Total Work Load  |   |   |                 | 86.00                  |
| Measurement and Evaluation Techniques Used in the Course                       |   |   |                 | 2.87                   |
| ECTS Credit of the Course  |   |   |                 | 3.00                   |

|   |  |     |              |     |                 |     |               |     |                    |      |      |      |      |      |      |      |
|---|--|-----|--------------|-----|-----------------|-----|---------------|-----|--------------------|------|------|------|------|------|------|------|
| 25  | <b>CONTRIBUTION OF LEARNING OUTCOMES TO PROGRAMME QUALIFICATIONS</b> |     |              |     |                 |     |               |     |                    |      |      |      |      |      |      |      |
|   | PQ1  | PQ2 | PQ3          | PQ4 | PQ5             | PQ6 | PQ7           | PQ8 | PQ9                | PQ10 | PQ11 | PQ12 | PQ13 | PQ14 | PQ15 | PQ16 |
| ÖK1   | 1  | 5   | 4            | 5   | 0               | 0   | 3             | 0   | 2                  | 0    | 0    | 0    | 0    | 0    | 0    | 0    |
| ÖK2   | 0  | 0   | 0            | 3   | 2               | 4   | 0             | 0   | 0                  | 0    | 0    | 0    | 0    | 0    | 0    | 0    |
| <b>LO: Learning Objectives PQ: Program Qualifications</b> |  |     |              |     |                 |     |               |     |                    |      |      |      |      |      |      |      |
| <b>Contrib ution Level:</b>                               | <b>1 very low</b>  |     | <b>2 low</b> |     | <b>3 Medium</b> |     | <b>4 High</b> |     | <b>5 Very High</b> |      |      |      |      |      |      |      |

