

## VOCATIONAL FOREIGN LANGUAGE I (GERMAN)

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|------|---|--|
| 1    | Course Title:   | VOCATIONAL FOREIGN LANGUAGE I (GERMAN)   |
| 2    | Course Code:  | OSPZ052  |
| 3    | Type of Course:   | Optional   |
| 4    | Level of Course:  | Short Cycle  |
| 5    | Year of Study:  | 2  |
| 6    | Semester:   | 3  |
| 7    | ECTS Credits Allocated:                                 | 4.00   |
| 8    | Theoretical (hour/week):                                | 3.00   |
| 9    | Practice (hour/week):                                   | 0.00   |
| 10   | Laboratory (hour/week):                                 | 0  |
| 11   | Prerequisites:  | None   |
| 12   | Language:   | Turkish  |
| 13   | Mode of Delivery:                                       | Face to face   |
| 14   | Course Coordinator:                                     | Öğr. Gör. CİHAT BAYER  |
| 15   | Course Lecturers:                                       |  |
| 16   | Contact information of the Course Coordinator:          | 0224.261 55 40 Fax : 0224 26 15 543<br>E-mail: cbayer52@hotmail.com  |
| 17   | Website:  |  |
| 18   | Objective of the Course:                                | The aim of the course is to enable Tourism and Hotel Management Program students to be aware of their vocational terminology in German language, to improve their capability in expressing themselves in business environment, and to achieve self-confidence in language use in international activities. |
| 19   | Contribution of the Course to Professional Development: |  |
| 20   | Learning Outcomes:                                      |  |
|      | 1   | Be able to introduce oneself and workplace/he is working for   |
|      | 2   | Be able to use tourism-related topics and terms  |
|      | 3   | Be able to make phone calls in German  |
|      | 4   | Be able to use sentence patterns related to problem solving and to deal with complaints  |
|      | 5   | Be able to do guests   |
|      | 6   | Be able to manage bookings in German language  |
|      | 7   | Be able to communicate orally in a foreign language  |
|      | 8   | Be able to take food order and to make explanations  |
|      | 9   |  |
|      | 10  |  |
| 21   | Course Content:   |  |
|      | <b>Course Content:</b>                                  |  |
| Week | Theoretical   | Practice   |
| 1    | Taking Phone Calls                                      |  |
| 2    | Giving Information                                      |  |
| 3    | Taking Room Reservations                                |  |
| 4    | Taking Restaurant Bookings                              |  |

|           |                                       |  |
|-----------|---------------------------------------|--|
| <b>5</b>  | Giving Polite Explanations            |  |
| <b>6</b>  | Receiving Guests                      |  |
| <b>7</b>  | Serving in the Bar - Making Cocktails |  |
| <b>8</b>  | Repeating courses and midterm exam    |  |
| <b>9</b>  | Taking Food Order                     |  |
| <b>10</b> | Desserts and Cheese                   |  |
| <b>11</b> | Talking About Wine                    |  |
| <b>12</b> | Dealing with Requests                 |  |
| <b>13</b> | Describing Dishes in the Menu         |  |
| <b>14</b> | Dealing with Complaints               |  |

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| 22 | Textbooks, References and/or Other Materials: | Deutsch für den Tourismus. A.Üni. Passwort<br>Deutsch –Ernst Klett Verlag;<br>Wortschatz & Grammatik – Huber Verlag,<br>Sprechübungen, Lorenz Nieder- M. Hueber Verlag |
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|    |           |
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| 23 | Assesment |
|----|-----------|

| TERM LEARNING ACTIVITIES | NUMBER | WEIGHT |
|--------------------------|--------|--------|
| Midterm Exam             | 1      | 40.00  |
| Quiz                     | 0      | 0.00   |
| Home work-project        | 0      | 0.00   |

| Activites                     | Number | Duration (hour) | Total Work Load (hour) |
|-------------------------------|--------|-----------------|------------------------|
| Success Grade                 |        |                 |                        |
| Theoretical                   | 14     | 4.00            | 56.00                  |
| Practicals/Labs               | 0      | 0.00            | 0.00                   |
| Self study and preperation    | 10     | 4.00            | 70.00                  |
| Homeworks                     | 0      | 0.00            | 0.00                   |
| Course Projects               | 0      | 0.00            | 0.00                   |
| <b>Course Work Load Table</b> |        |                 |                        |
| Field Studies                 | 0      | 0.00            | 0.00                   |
| Midterm exams                 | 1      | 10.00           | 10.00                  |
| Others                        | 0      | 0.00            | 0.00                   |
| Final Exams                   | 1      | 14.00           | 14.00                  |
| Total Work Load               |        |                 | 150.00                 |
| Total work load/ 30 hr        |        |                 | 5.00                   |
| ECTS Credit of the Course     |        |                 | 4.00                   |

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|   |            |   |   |       |   |   |          |   |   |        |   |   |             |   |   |   |
|---|------------|---|---|-------|---|---|----------|---|---|--------|---|---|-------------|---|---|---|
| ÖK5   | 0          | 0 | 5 | 0     | 0 | 0 | 0        | 0 | 0 | 0      | 0 | 0 | 0           | 0 | 0 | 0 |
| ÖK6   | 0          | 0 | 5 | 0     | 0 | 0 | 0        | 0 | 0 | 0      | 0 | 0 | 0           | 0 | 0 | 0 |
| ÖK7   | 0          | 0 | 5 | 0     | 0 | 0 | 0        | 0 | 0 | 0      | 0 | 0 | 0           | 0 | 0 | 0 |
| ÖK8   | 0          | 0 | 5 | 0     | 0 | 0 | 0        | 0 | 0 | 0      | 0 | 0 | 0           | 0 | 0 | 0 |
| LO: Learning Objectives    PQ: Program Qualifications |            |   |   |       |   |   |          |   |   |        |   |   |             |   |   |   |
| Contribution Level:                                   | 1 very low |   |   | 2 low |   |   | 3 Medium |   |   | 4 High |   |   | 5 Very High |   |   |   |